

Fort Fido Dog Daycare

Policies

Application

Your dog must have a completed application and release form on file.

Assessment

To ensure compatibility with the pack, in a non-traditional boarding environment, all dogs must pass an assessment at Fort Fido, prior to boarding or attending daycare. The assessment fee is \$20 along with a \$10 application fee. The assessment must be prepaid, prescheduled and is non-refundable. Assessment times are scheduled for weekdays (M-F) at 6:30am. This allows us to have new dogs come in while the pack is small. It also allows new dogs to make positive associations about coming to daycare and going home again.

Age

Dogs may attend Fort Fido Dog Daycare as soon as their Veterinarian clears them for socialization. Male puppies may attend unaltered until 6 months, and females may attend unaltered until their first heat.

Vaccinations / Health

Owners must verify that their dogs are clean, flea and tick free, and in good health. We recommend that all dogs be on a flea preventive. Dogs who are found to have fleas may be given a flea treatment at the owner's expense. Dogs that have been ill with a communicable condition may be asked to provide a veterinarian's certification of health to be admitted or readmitted. All dogs will be required to have periodic fecal exams.

Dogs (six months of age and older) must have up to date vaccinations for the following: DHPP (Distemper, Hepatitis, Parainfluenza and Parvovirus), Bordetella (kennel cough) and Rabies. We require owners to submit written proof of their dog's vaccination records. They may be faxed to (253) 460-0241.

Keeping up to date on vaccinations can protect your pet from serious diseases, but dogs that socialize in large groups still pass around the occasional cough, snuffle, virus or parasite. Most of these communicable diseases are not serious. Healthy dogs with good diets and strong immune systems seem to be more resistant to disease. In the event that a dog does become ill, the owner assumes all veterinary costs associated with their treatment.

Properly trimmed nails are essential for dogs involved in high-energy activity such as play at daycare. Keeping your dog's nails trimmed, reduces stress on their toes and joints, and helps keep their playmates safe. Please keep your dog's nails trimmed. If you are unsure of a safe length or proper grooming technique, ask your groomer or veterinarian to give you some tips.

Collars / Leashes

In order to assure safe and timely transitions into and out of the play areas, all dogs attending Fort Fido, are required to wear a quick-release collar and leash only.

Behavior

All dogs must be non-aggressive. Owners will need to verify that their dog has not harmed or shown any aggressive behavior towards any person or other dogs. Please remember, your pet will be spending time with other pets. Our pack's health and safety is our main concern.

To keep a safe environment, we reserve the right to correct dogs that misbehave via vocal reprimand, water spray, or timeouts. Dogs may be crated throughout the day for timeouts, rest, feedings, and our daily cleaning.

Feeding

The only dog food we recommend and sell Fromms Gold Adult. The reasons are simple and it's safe. Though it is not required, we do encourage you to try it out. It often times can improve skin, coat, teeth, breath, stool, and diminish gas.

Dogs being boarded overnight are not charged for their feedings, however, their food must be brought from home, along with a measure, for controlled feeding. Dogs that already eat Fromms will be provided food at no cost.

Dogs that are coming for the day are encouraged to be fed before and/or after they come to daycare. If you would like your dog to be fed while at daycare, there will be a \$5 charge per feeding for dogs six months of age and older. Their food must be brought in individual portions, labeled with their name.

Accidents

Even at Fort Fido, accidents can occur. Keep in mind that canines can be unpredictable at times. Although great care is taken to ensure the safety of your dog, an occasional nip, scratch, or broken nail, is possible.

In the unlikely event of a medical emergency, Fort Fido staff will act on the owner's behalf at their sole discretion. The owner will assume all responsibility for any expenses involved.

Hours of Operation

Fort Fido Dog Daycare is open for drop-off and pickup seven days a week, 365 days a year, all holidays, from 6:00 AM - 7:30 PM. The lobby is closed daily between 11:00 AM and 3:00 PM. To drop-off, pickup, make a purchase, or contact us when the lobby is closed midday, just call us from the parking lot (253-460-0299) and a Fort Fido Staff member will be out to assist you promptly. No dogs will be picked up or dropped off between the hours of 7:30 PM and 6:00 AM. Boarding rates are for 24 hour periods. Dogs picked up after a 24-hour period will be charged a daycare rate.

All daycare dogs must be picked-up prior to 7:30PM. There is a dollar per minute (per dog) late fee for all late pick-ups, regardless of traffic conditions. If you are late and we are unable to contact you, your dog will stay with us overnight and a premium boarding fee will be charged.

Rescheduling / Cancellations

Rescheduling and cancellations of daycare or boarding must be done before 7:30PM on the day that your dog was due to attend. We will work with you to accommodate your schedule, but cannot guarantee availability.

A no call, no show, will not be refunded or rescheduled.

Any balance or days owed, will be kept track of for three calendar months. In the event that they are not refunded or rescheduled by the end of this time, any remaining balance or days will be forfeited.

Boarding

For the health and safety of all dogs attending Fort Fido, we reserve the right to decline your pet if it appears to be in poor health, or is showing signs of a communicable disease. Dogs that are found to have fleas or ticks may be given a flea or tick treatment at the owner's expense. If for any reason a dog is not a good fit for our cage-free boarding environment, we reserve the right to take that dog to another boarding facility at owner expense.

Fort Fido is not responsible for the loss or damage of any items brought into the facility for use by boarding or daycare dogs. Beds, blankets, toys, etc... May be chewed or damaged. We do our best to take care of items brought in.

Appropriate items to bring for boarding are: beds, blankets, food, treats, clothing, jackets, or medications. Please do not bring bowls or toys. Please be sure that all food is in a resalable container.

Attendance

A dog's regular attendance at Fort Fido is not mandatory, however, you will be subject to a \$10 application fee, if your dog has not attended for longer than one calendar year.

Service Adjustments

We reserve the right to amend all policies, rates and hours of operation without notice. We will do our best to update you with any changes. It is your responsibility to check with a Fort Fido staff member, or the website periodically, to stay current with any and all revisions.